

# A change is in the air



## WE'RE MOVING



SMECO is working on ways to streamline and enhance how we do business in order to serve our customer-members most efficiently. As of December 30, 2010, the White Plains office will close to the public and service personnel located there will be moved to our expanded Hughesville campus. To ease the transition, we will shift to reduced hours at the White Plains branch prior to the final closing date.

- The White Plains office will be open from 8 a.m. to noon from November 1 through December 30.
- Hughesville, Prince Frederick, and Leonardtown offices will remain open from 8 a.m. to 4 p.m. Cashiers and service desk personnel will be available to assist you.

1-888-440-3311  
[www.smeco.coop](http://www.smeco.coop)

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# CONVENIENT BILL-PAY OPTIONS

Although our White Plains office is closing on December 30, SMECO wants you to know that your convenience is still our priority. We have many alternative bill-payment options available.

## 1. Pay by Mail

Mail your check or money order to SMECO at P.O. Box 62261, Baltimore, MD 21264-2261. Be sure to include your bill stub, and write your account number on your check or money order.

## 2. Pay Online

SMECO's online payment system is available 24 hours a day, seven days a week. Go to [www.smeco.coop](http://www.smeco.coop), then click on "Log Into My Account." You will need your account number to enroll.

## 3. Pay by Phone

Use our Automated System to pay with a check, Visa, MasterCard, or Discover by calling Direct Pay at 1-866-528-7757.

## 4. Pay Automatically

Have your bills deducted automatically from your bank, savings and loan, or credit union checking account, or charge your bills to your Visa, MasterCard, or Discover with SMECO's AutoPay program.

## Pay through Global Express

Global Express is a money order and bill payment company that operates out of retail locations throughout Southern Maryland. Look for the sign at your local retailer. (External fees apply.)

## 6. Pay at a SMECO office

During regular business hours, cashiers accept payments in Hughesville, Leonardtown, and Prince Frederick.

## 7. Pay at Walmart

Take a copy of your bill to any Walmart MoneyCenter or Customer Service Desk. (External fees apply.)

*SMECO does not charge to use any of the above options. External fees may apply.*

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