

Plan your budget for your electric bill

We know many people are on a tight budget, and we are sensitive to your concerns. Your monthly bill normally covers about 30 days. If you get a bill in April for more than 40 days, **your bill will be higher than normal**, so please plan accordingly.

The price per kilowatt-hour doesn't change, but the number of days in the billing period—and the corresponding amount of kilowatt-hours used—may change.

If you are on AutoPay, and payments are made automatically through your credit card or bank account, make sure you note the new due date for your electric bill.

If you are on the Even Monthly Payment Plan, the due date may change. The amount may change if the number of days in the billing period is less than 27 or more than 35.

Why are we making this change?

In the past, meter readers worked out of regional offices and we read some electric meters in each county or region every day. Today, meter readers work out of our centrally located headquarters office, and it makes more sense to consolidate meter reading routes by geographical location. In addition, we will be able to level out the number of bills we mail each day, which will save time and money.

Be prepared for changes in April

New meter reading dates

New bill payment due dates

www.smeco.coop



SMECO
People. Power. Progress.

information
web site

1-888-440-3311
www.smeco.coop

report outages

1-877-74-SMECO
1-877-747-6326

Account Summary

Bill date: APRIL CHANGES

Payment due date will also change

Your SMECO bill date may change in April

Important bill payment changes detailed inside

Southern Maryland Electric Cooperative

Your SMECO billing date may change beginning in April.

In April 2012, we will be making a one-time adjustment to customer billing dates. Some customers may receive a bill for a long period—**up to 55 days**; while others will receive a bill for a shorter period.

We are making this change because SMECO is streamlining its billing processes to improve efficiency and reduce expenses. And, because we're a co-op, the savings will be passed on to you, our customer-members.

The number of days in your billing period will affect the amount of your bill. If your billing date changes, the date your payment is due will also change.

Examples of how billing dates may change:

- Town A:** We normally read your meter on the 5th of each month. Beginning in April, we will read your meter on the 23rd of each month.

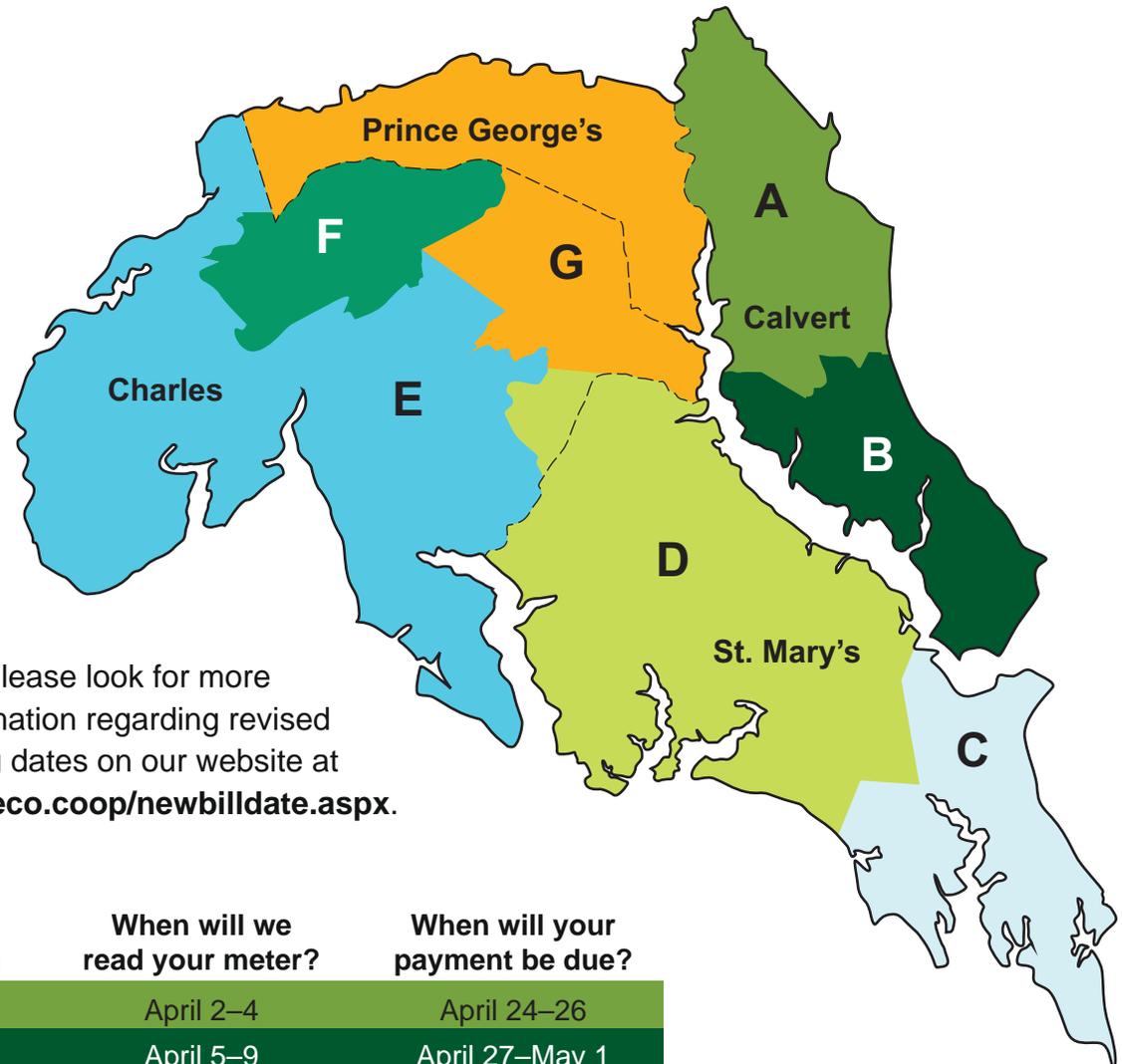
In this example, your April 23 bill will cover a 49-day period.

- Town B:** We normally read your meter on the 20th of each month. Beginning in April, we will read your meter on the 5th of each month.

In this example, your April 5 bill will cover a 16-day period.

After the switch in April, your billing and payment dates will continue on the new schedule, and you will receive a bill approximately every 30 days.

Check the bill date on your March bill (found in the top right "Account Summary" box). Compare that date to the dates given below to determine how many days your April bill will cover.



Location	When will we read your meter?	When will your payment be due?
A	April 2–4	April 24–26
B	April 5–9	April 27–May 1
C	April 10–12	May 2–May 4
D	April 13–19	May 7–14
E	April 20–24	May 14–16
F	April 25–26	May 17–18
G	April 27–30	May 21–23

The dates above are approximate.
Your actual billing and payment due dates may vary.