

Is your contact information **UP TO DATE?**

SMECO uses the phone number it has on file for your account for a variety of services, so it's important to make sure you provide up-to-date and accurate information for your account.

One key convenience of having your current phone number listed on your account is that our automated systems can identify you with that phone number, alleviating the need to keep your account number handy. SMECO also provides emergency notifications and outage updates by phone.

Are you a fan of texting to
conduct business? SMECO's
texting service is for you!

SMECO 24/7
texting enables
members to
receive bill



notifications,
pay their bill, report an
outage, receive power
restoration updates, and
request outage status updates
with a cell phone.

1-888-440-3311
smeco.coop



SMECO
Smart Power Program

STAY IN TOUCH

for outage, billing, and payment matters

Many people no longer use a land line and may only use their cell phone for business and personal communication.

If SMECO has your cell phone number on file, but you would prefer we use a different number to contact you, please call to speak to one of our customer care representatives.

Reaching a representative to update your contact information only takes a couple of steps:

1 Call 1-888-440-3311.

2 After you reach the main menu, press "4" or say "other."

3 Then press "3" or say "phone number."

You will then reach a representative who will change your number in SMECO's system.

(SMECO does not sell your account or contact information.)